



## New clinical system supports 'one patient, one record'

Musters Medical Practice has recently installed a new clinical system.

SystmOne will bring substantial benefits for both patients and the practice, and is the system used by many healthcare professionals in primary care.

It supports the vision of a 'one patient, one record' model of healthcare.

SystmOne provides a single Electronic Health Record for every patient. This shared record is available across all healthcare settings to any staff who need it during a patient's care.

As with the introduction of most new systems, we have encountered some teething issues and apologise to patients for any disruption caused as we get used to a new way of doing things.

We continue to work hard to learn the intricacies of the new system and hope that any difficulties during the transition will be short term. Thank you for your continued patience.

We are encouraging all patients who currently use the Patient Access app to download and use the NHS app which will give you the same functionality to book appointments, order prescriptions and view your health record with the new system.

For more information go to [www.nhs.uk/nhs-app/](https://www.nhs.uk/nhs-app/) This site provides lots of information about the app, including help and support.

For more information on the system, visit [www.tpp-uk.com](https://www.tpp-uk.com)

## New pharmacist

We'd like to introduce you to Maryam Aslam, our new PCN pharmacist



who joined us at the end of September and replaces Hemali Vather, who has moved to pastures new.

## Welcome back

We are delighted to welcome back to the practice Dr Maneeka Ubhi. She re-



joined us on 5<sup>th</sup> September, having gone on maternity leave on 1<sup>st</sup> December 2021.

## Wave goodbye

Receptionist Jo Tidy moved on from Musters Medical Practice at the end of September. Jo, who had been with us for several years and was a familiar face on reception, is moving out of the area. Thanks for your commitment, Jo – we'll miss you!



Don't forget, we now have a Facebook page which we're trying to update regularly. Please give it a follow for the latest news from Musters Medical Practice. Here's the link <https://www.facebook.com/www.mustersmedicalpractice.co.uk>

## Covid and flu vaccinations

To book a first, second, third or booster dose of the coronavirus (Covid-19) vaccine please use the link below.

First and second doses are available for anyone aged five years and over, who turned five on or before 31<sup>st</sup> August 2022. They are also available for anyone aged five and over who is at high risk from Covid-19 or has (or lives with someone who has) a weakened immune system.

Additional primary doses are available for anyone aged five and over who has (or lives with someone who has) a severely weakened immune system. Those aged 16 and over, plus at-risk children aged 12 to 15, are eligible for a first booster.

A seasonal booster is also available for people over 50 and some who are at higher risk.

Visit this website for more details and to book.

<https://www.nhs.uk/conditions/coronavirus-covid-19/coronavirus-vaccination/book-coronavirus-vaccination/>

Please ring the practice to discuss options for receiving a seasonal flu vaccination. Details about the vaccine here <https://www.nhs.uk/conditions/vaccinations/flu-influenza-vaccine/>

# Rushcliffe enhanced access service



As a Rushcliffe patient you can access routine appointments in the evenings and at weekends. These appointments are best suited for things that will not need ongoing review by your usual practice.

You can book through your surgery during opening hours, for appointments between 6.30pm and 8pm in the evening on weekdays and between 8.30am and 5.00pm at weekends.

If you request one of these appointments, which are outside of usual working hours you will be offered a slot with a Rushcliffe GP, Nurse, Healthcare Assistant or First Contact Physiotherapist at one of four locations across the borough.

The location will depend on the day of your appointment.

The additional evening and weekend appointments are available at:

- East Bridgford Medical Centre
- Castle Healthcare Practice in West Bridgford
- Keyworth Medical Practice
- East Leake Health Centre

Please note that all extended hours appointments are pre-bookable only by contacting your own GP practice. There is no walk-in service offered.

If you require urgent assistance before 8am or after 6.30pm, please call 111.

**facebook**

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